

NEW STAFF BOOT CAMP

Tech Support in Shoreline

To whom do you turn when you have tech questions? That depends...

- For issues involving hardware, like your MacBook Pro, iPad or printer. You would submit a helpdesk ticket: <http://helpdesk.shorelineschools.org>. Sign in with your district email address and password *from school*--you cannot sign in to helpdesk outside of the district. Complete the form and a ticket will be generated automatically. A technician should be contacting you shortly.
- For issues involving software, K12 Google, and tech integration into instruction, contact one of the district's Technology Integration Specialists: Kerry Quinn, Jackie Hubbard, or Paul Witzel.
- If you are not sure where your tech issue falls, submit a helpdesk ticket and it will be routed to the correct person.